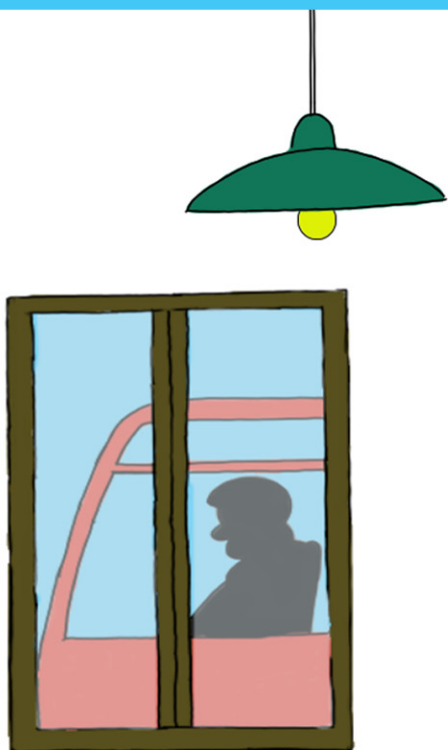


# Communicating

with people who have hearing loss

**WHAT  
YOU NEED  
TO KNOW**



good light  
minimise background noise  
get the person's attention  
keep facing the person  
speak clearly and normally  
use: normal rhythm of speech  
phrases and sentences  
ordinary language  
don't shout  
be patient  
repeat - rephrase  
add context  
let the person explain what works

